

May 9, 2011

To Whom It May Concern

Re: Glengariff HealthCare Center

My name is Marie McGuffie. I was a patient at Glengariff in early April for approximately two weeks. I wanted to take a minute to express my gratitude to the staff.

After having knee replacement surgery I was reluctant on how or what to expect during my recovery. Being a resident of Glengariff was a blessing. The grounds alone with the fish tank were amazing. When I arrived I was greeted by the concierge Carla I felt a sense of calmness. Carla was very warm to my family and me and was very thorough on what I should expect. As I settled in I began to feel at ease with what was ahead of me.

As the days progressed I came to appreciate the administration, the help and care of the nurses and aides, the follow up of the doctors/administration, the therapist and last but certainly not least the chef made the first part of my recovery bearable. My family constantly joked that I was in Trump Towers and this is how the facility made me feel. Upon my discharge I felt accomplished with the help of Glengariff and my discharge nurse that went above and beyond to ensure I would be ok and words cannot express my gratitude.

I would like to thank a few individuals along with the entire staff: Carla, the nurses- JoHanne & Raymond, my wonderful therapist- Tomasz & Joan; the aides- Marie, Maxime, Laurie, Lucille, Sandra, Jessie and Renee, and the chef!

Please express my gratitude to Glengariff and its staff. I will definitely use your services again if needed, in addition to recommending the facility.

Feel free to contact me for any reason.

Sincerely,

*Marie A Mc Guffie*

Marie McGuffie

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